

TAGAAS LLC Privacy Policy

Effective: 21 August 2022

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1. **The Scope of this Policy**

Tagaas LLC (“**Tagaas**,” “**our**,” “**we**,” or “**us**”) is committed to respecting privacy rights and concerns, and has established and implemented this Privacy Policy to inform users of our websites and users of our applications, consulting, and software services, of what personal information we collect, and how we use, share, and protect such information. If you have any questions regarding this information or our privacy practices, please see the section entitled *Contact Us* at the end of this Privacy Policy.

2. **Agreement to Terms**

All activities which you engage in through the Service (as defined below) are voluntary. You are not required to provide any personal information to us unless you choose to access features of the Service which require such information. **If you do not agree with the terms of this Privacy Policy or our Terms of Use, then you should immediately discontinue use of the Service without providing us any personally identifiable information.**

3. **Effective Date and Changes to this Policy**

This Privacy Policy is effective as of the date above and will remain in effect until a new policy supersedes it. We may choose to update this Privacy Policy at our discretion, so you should check this page periodically as the terms may change from time-to-time. The most recent version of the Policy will be reflected by the “Effective” date noted at the top of the page. In the event of a material change to this Privacy Policy, we will provide a conspicuous message either through our websites, applications, or user portals (the “**Service**”) or via an email address associated with your account informing you of the change. Your affirmative consent or continued use of the Service will constitute your acknowledgment of the Policy in its current version and your understanding of the terms of this Policy.

4. **The Information We Collect**

The types of personal information we may collect and process about you can include:

- **Personal Identifiers**, including name, online identifier, IP address, email address, account name and password, screen name, telephone number, billing and mailing address, correspondence, government-issued identification (e.g., license plate), transponder number and account information, payment and/or bank details information;

- **Internet or other electronic network activity information**, including browsing history and search history, and information regarding your interaction with a website application;
- **Commercial information**, including records of products or services purchased, obtained or considered, or other purchasing or consuming histories or tendencies; and
- **Inferences drawn from any information to create a profile** about an individual reflecting the individual's preferences or behaviour

We collect such personal information directly from you via websites, mobile applications, and transponders (as applicable), via email, text, or telephone conversations, when you register to create an account, when you place an order with us, or when you participate in a survey or feedback forms.

We may also, indirectly receive personal information about you from Facebook, Amazon, AWS, Google, Microsoft, and Tagaas.

4.1 Cookies

A cookie is a small string of information that the website you visit transfers to your computer for identification purposes. Cookies can be used to follow your activity while using a website and across websites, and that information helps websites to understand your preferences and improve and personalize your website experience. Cookies are also used for functional activities such as remembering your username and password. For analytical purposes, (as discussed in more detail below), we may use cookies, as well as device information (as discussed in more detail below), to understand the ways in which you interact with the Service, such as: referring and exit pages, URLs, platform type, the number of clicks, domain names, landing pages, pages and content viewed and the order of those pages, the amount of time spent on particular pages, the date and time you used the Service, the frequency of your use of the Service, error logs, and other similar information. As described further below, we may use third-party analytics providers and technologies, including cookies and similar tools, to assist in collecting this information.

You can turn off cookies in the event you prefer not to receive them. You can also have your computer warn you whenever cookies are being used, as most browsers are initially set to accept cookies, giving you a chance to decide whether to accept it. Additionally, there are software products available that can manage cookies for you. Please be aware, however, that when you choose to reject cookies, you may lose access to certain features of the Service. Many cookies are “session cookies” which means that they are automatically deleted at the end of each session. For more on cookies and your opt-out options, please see <https://www.usa.gov/optout-instructions>.

4.2 Device Information

We may automatically collect certain information about the computer or devices (including mobile devices and transponders) you use to access the Service. For example, we may collect and analyze information such as (a) IP addresses, geolocation information, unique device identifiers and other information about your mobile phone or other mobile device(s), browser types, browser language, operating system, the state or country from which you accessed the Service. In addition to analytical purposes, this information helps us diagnose problems with our server, administer the Service, and display the content according to your preferences.

4.3 Analytics

We may also collect general information resulting from your activity on the Service, including your preferences and other tendencies. This includes anonymous “traffic data” or aggregated tracking information provided by the website's host or similar providers of such information (e.g., Google Analytics), that does not personally identify you, by name, but may be helpful for marketing purposes or for improving the services that we offer. Analytics is the process of collecting, analyzing, and

reporting aggregate data. This information may include which pages are visited, in what order the pages are visited, when a visitor or user accesses a page, how long they may stay on a particular page, and where they are located. It may also provide information about what browser, network, or device is used to visit the Service. To learn more about Google Analytics and how to opt out, please visit www.google.com/analytics/learn/privacy.html and <https://tools.google.com/dlpage/gaoptout>.

4.4 A Note to Parents Regarding Children's Information

Tagaas is committed to protecting the online privacy of children. We do not knowingly collect personal information from children under 16 or allow them to create an account through the Service. We take children's privacy seriously and encourage parents to play an active role in their children's online experience at all times. If you have questions or concerns about the Internet and privacy for your child, we encourage you to check out <http://www.consumer.ftc.gov/articles/0031-protecting-your-childs-privacy-online>.

5. How We Use Your Personal Information

We collect, use, share, or otherwise process your personal information to:

- Manage your relationship with us (e.g., customer service, managing your account, respond to your inquiries, request feedback);
- Provide goods or services requested by, or reasonably anticipated by you;
- Provide you with company newsletters or promotional material;
- Administer contests, promotions or surveys;
- Analyze your use of our website;
- Detect security incidents and to protect against malicious, deceptive, fraudulent, or illegal activity or prosecute those responsible; and
- Comply with legal requirements.

6. How We Share Your Personal Information

We share your personal information with the following third parties, where applicable:

- **Advisers and financial institutions** (legal, tax, auditors, risk and compliance, notaries, and business continuity support services);
- **Suppliers and service providers** (IT outsourcing, customer management and information storage, payment processors, shipping companies). In some instances, service providers will be directly responsible to you for their use of your personal information. They may be obliged by law to provide you with additional information regarding the personal information that they hold about you and how and why they process that information. Further information may be provided to you in a separate notice or may be obtained from such service providers directly, for example, via their websites;
- **Toll Road Authorities and Transportation Agencies;**
- Where permitted by applicable laws, with **third parties in connection with a corporate restructuring**, sale, transfer or assignment of assets or business, merger, divestiture, or other changes to the company's control or financial status (or any of our affiliates); and
- **Government bodies** and dispute resolution and law enforcement organizations.

7. Your Privacy Choices

If you no longer want to receive our emails or other announcements, you may unsubscribe by writing to us at info@tagaas.com or by following the instructions provided through the Service or the "unsubscribe" link at the bottom of our emails. If you wish to opt-out of text messages, you may respond with "STOP" to any text message you receive from us, which will then stop messages of that

type. Please note that you cannot unsubscribe from certain correspondence from us, including transactional messages relating directly to your account.

You can also view and amend some of your information, or delete your account, by accessing your account with your username and password.

8. How We Store and Safeguard Your Information

We maintain reasonable technical and organisational measures to protect personal information from loss, misuse, alteration, or unintentional destruction. Your personal information is only accessible, on a need-to-know basis, by a limited number of employees who have special permissions. Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal information, we cannot guarantee the security of your information as it is transmitted to us.

9. California Do-Not-Track Disclosures

Tagaas respects your privacy, but we do not alter the information we collect or change our services upon receiving “do-not-track” signals, as the term appears in Cal. Bus. & Prof. Code §§ 22575(b)(5). For more information about DNT signals, visit <http://allaboutdnt.com>.

10. Additional Disclosures for California Consumers

This section describes how we collect, use, disclose, and/or “sell” (as defined under California law) the personal information of California consumers, and the rights you may have under California law. These disclosures are intended to supplement this Privacy Policy with information required by the California Consumer Privacy Act. We note that the definition of “personal information” in California includes information that identifies, relates to, or could reasonably be linked with a particular person *or household*.

To understand what personal information we may have collected about you in the past 12 months, and from where we collected it, please see the section *The Information We Collect* above.

We collect this personal information, as further described in the *How We Use Your Personal Information* section above, to operate, manage, and maintain our business, to provide our products and services, and to accomplish our business purposes and objectives.

We may share such personal information with the third parties listed in the above section entitled, *How We Share Your Personal Information*. California law requires that we provide you with additional information about certain disclosures to such third parties within the past 12 months, particularly, where the disclosure involves monetary or other consideration. California treats these disclosures as sales of information, even where no money is exchanged. We do not sell personal information.

We may, however, have disclosed, in the past 12 months, the following categories of personal information to the following third parties for our operational “business purposes” as defined by California law:

<i>Personal Identifiers</i>	
<i>Internet or other electronic network activity information.</i>	
<i>Commercial information</i>	

We do not sell, or have actual knowledge of any sale of, the personal information of minors under 16 years of age.

Your Rights

You have a right to notice, upon collection, of the categories of personal information collected and the purposes for which the data will be used. You have the right to access a copy of the categories and specific pieces of personal information about you that we collect, use, disclose, and/or sell, and the right to ask us to delete/anonymize your personal information, with limited exceptions. You also have the right to opt-out of the sale of your personal information. Finally, you have the right to be free from discrimination for exercising your rights.

As noted above, we do not sell your information, however, if you wish to exercise any of these other rights or have any questions or concerns regarding the processing of your personal information, please contact us at info@tagaas.com. We will respond to your request consistent with applicable law.

Please note, however, before we will be able to process your request for access or deletion of personal information, we will need to properly verify your identity for security purposes. If you have an account with us, you can exercise your rights while logged-in to your account. Otherwise, if you do not have an account, but we possess appropriate information about you on file (e.g., name, phone number, email/physical address), we will attempt to verify your identity using that information. If it is not reasonably possible to identify you adequately, we may not be able to respond to your request.

To use an authorized agent to make a request on your behalf, you will need to directly confirm with us that you provided the authorized agent permission to submit the request and provide us with signed permission for the authorized agent to act on your behalf. You will also need to verify your identity, directly with us.

11. For Our Australian and European Users (including the United Kingdom)

International data transfer. We take steps to ensure that we handle your personal information subject to appropriate safeguards. As a US company, most of our operations are conducted in the United States and, in order to provide the Service, personal information will be processed in the US. Third parties that we work with may also facilitate the transfer of your personal information outside of Australia, the UK, and Europe. We will take steps to require them to process your personal information subject to appropriate safeguards. Where required by such laws, you may request a copy of the suitable safeguards we have in place by contacting us as detailed below.

Retention of your personal information. We retain personal information in order to meet our contractual obligations to you and for seven years after that and/or to identify any issues and resolve any legal proceedings. We may also retain aggregate information beyond this time for research purposes and to help us develop and improve our services. You cannot be identified from aggregate information retained or used for these purposes.

Lawful bases for handling your data. We have several different legal grounds on which we collect and process your personal information for the purposes set out in the section above, *How We Use Your Personal Information*, including: (i) as may be necessary to perform a transaction (such as when you provide services under the AuditToll or CrowdToll platforms); (ii) as necessary to comply with a legal obligation (such as when we use personal information for recordkeeping to substantiate tax liability); (iii) consent (where you have provided consent as appropriate under applicable law, such as for direct marketing or certain cookies); and (iv) as necessary for our legitimate interests (such as when we act to maintain our business generally, including maintaining the safety and security of the Service).

Consequences of not providing personal information. You are not required to provide all personal information identified in this Privacy Policy to use the Service or to interact with us offline, but certain functionality will not be available if you do not provide certain personal information. For example, if you do not provide certain personal information, we may not be able to respond to your requests,

perform a transaction with you, or provide you with promotional material that we believe you would find valuable.

Automated decision-making. We do not use automated decision-making without human intervention, including profiling, in a way that produces legal effects concerning you or otherwise significantly affects you.

Your Rights:

To the extent required under applicable law, you have the right:

- to be provided with a copy of your personal information held by us;
- to request the rectification or erasure of your personal information held by us;
- to request that we restrict the processing of your personal information (while we verify or investigate your concerns with this information, for example);
- to object to the further processing of your personal information, including the right to object to marketing (please see below sections); and
- where applicable to request that your provided personal information be moved to a third party in such a way that the third party is able to read that information.

Your right to withdraw consent:

- Where the processing of your personal information by us is based on consent, you have the right to withdraw that consent (without affecting the lawfulness of processing based on consent before its withdrawal), without detriment, at any time. You can also change your marketing preferences at any time as described in the *Your Privacy Choices* section above.

To exercise the rights listed above, at any time, contact us at info@vertitolltransponderservice.com with the subject line “Privacy” so that we can get your email to the right team. If your request or concern is not satisfactorily resolved by us, you may approach your local data protection authority.

For Italian users: you may lodge a complaint with the Office of the Garante per la Protezione dei Dati Personali (the “Italian Data Protection Authority”). For further information about your rights and our obligations in relation to your personal information you can also contact the Italian Data Protection Authority at the following addresses: Piazza Venezia n. 11 – 00187 (Roma), tel. 06.696771, email: garante@gpdp.it; or you can visit the following link: <https://www.garanteprivacy.it/>.

For Australian users: you may be able to lodge a complaint with the Office of the Australian Information Commissioner: <https://www.oaic.gov.au/individuals/how-do-i-make-a-privacy-complaint>.

For UK users: The Information Commissioner is the supervisory authority in the UK and can provide further information about your rights and our obligations in relation to your personal information, as well as deal with any complaints that you have about our processing of your personal information. For further details please see <https://ico.org.uk/>.

For Irish users: The Data Protection Commission of Ireland is the supervisory authority in Ireland and can provide further information about your rights and our obligations in relation to your personal information, as well as deal with any complaints that you have about our processing of your personal information. For further details please see <https://www.dataprotection.ie/>.

An Additional Note for Australian Residents

Tagaas complies with the *Privacy Act 1988* (Cth) and the Australian Privacy Principles. We are committed to subjecting all personal information received from Australia to the applicable Australian Privacy Principles.

We may disclose your personal information to the entities described above in *How We Share Your Personal Information*. Some of these entities are not Australian entities and are not regulated by the *Privacy Act 1988* (Cth) and the Australian Privacy Principles. By using our Services, you consent to such disclosures.

To learn more about the Australian Privacy Principles, visit the Office of the Australian Information Commissioner, <https://www.oaic.gov.au/>.

12. Links to Third Parties

In an attempt to provide increased value to our visitors, we may choose various third party websites to link to within the website. We have no control over these linked sites, each of which has separate privacy and data collection practices independent from us. As such, we have no responsibility or liability for these independent policies or actions, and are not responsible for the privacy practices or the content of any such websites. These linked sites are only for your convenience and you therefore access them at your own risk.

13. Contact Us

If you have any questions about this Privacy Policy, or any Tagaas privacy practices, you can reach us at info@tagaas.com

TAGAAS LLC

Registered Office Address: 340 S. Lemon Ave #7448, Walnut, CA 91789

Contact email address: info@tagaas.com